



## FAQ's

1. Q: I have been informed by my current school that my children will no longer receive transportation, how can I find out if there is a bus to another school my children can use?  
*A: You may contact the Enrollment Options office at (619) 725-5672.*
2. Q: Why did the transportation to my children's school change? How come they will no longer receive transportation?  
*A: Due to the budget crisis, the Board Of Education found it necessary to adopt a budget that unfortunately caused a reduction in transportation services to the VEEP and Magnet Programs.*
3. Q: My school has told me bus stop locations might change, how will I be informed of changes to my children's transportation?  
*A: When changes are made to a student's service, the Transportation Department mails a notification to the student's home. School start-up service information is mailed one week prior to the start of school.*
4. Q: Can my children ride on the bus "space-available?"  
*A: Space-available eligibility is determined in mid-October of each school year. Please contact your school's transportation liaison, or check the Transportation website to learn more about space-available transportation.*
5. Q: Can I pay for my child to ride the bus?  
*A: If it has been determined that your child is not eligible but there is space on the bus you may be required to pay a fee in order to ride. However there is not an option for you to order and reserve a seat for your child. Please check with your school's transportation liaison to learn if your child may ride space-available.*
6. My child has an IEP (Special Ed), how can I get a bus ride for him/her?  
*Please contact the student's case manager at their school of attendance.*
7. Q: Will the District pay me to take my child to school?  
*A: In the Special Education Department there are certain District programs that allow for reimbursement. Please check with your school to learn if you qualify.*
8. Q: Is my child eligible for any other programs that provide transportation?  
*A: Please contact Enrollment Options at (619) 725-5672.*

## 5-MILE

Q: We live within 5 miles of our resident school. Can my child ride the bus using an existing bus stop?

*A: In mid-October schools determine if there is room on the bus for additional students to ride. At this time, there is the possibility your child may ride on a space-available basis. Please contact your school's transportation liaison for details on riding space-available.*